

Halifax, NS

lukacs@AirPassengerRights.ca



July 8, 2016

VIA EMAIL: jim.rogers@flairair.ca and FAX: 250-765-8397

Jim Rogers, President
Flair Airlines Ltd.

Dear Mr. Rogers,

Re: Protection of stranded passengers in the event of insolvency or default of NewLeaf

In light of the recent news, I am writing to inquire about Flair Airlines' commitment to passengers in the event that NewLeaf becomes insolvent and/or otherwise defaults on its obligations to Flair.

I respectfully ask that Flair Airlines inform the public about the following:

- Will Flair Airlines honour all tickets sold by NewLeaf in the event that NewLeaf becomes insolvent and/or defaults on its obligations to Flair?
- Will Flair Airlines buy passengers seats on other airlines if it is unable to transport them on its own flights due to the insolvency and/or default of NewLeaf?

As a veteran of the airline business, I am sure you understand that a mere refund of airfare paid would likely leave each stranded passenger with thousands of dollars of uncompensated expenses (alternative transportation, accommodation, meals, lost wages, etc.).

I look forward to hearing from you.

Sincerely yours,

Dr. Gábor Lukács

Cc: Mr. Chris Lapointe, Flair Airlines Ltd. (chris.lapointe@flairair.ca)
Mr. Bill Clark, counsel for Flair Airlines Ltd. (clark@yyzlaw.com)
Mr. Jim Young, CEO, NewLeaf (jim.young@newleafcorp.ca)
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