

From windrow@shaw.ca Sun Jul 17 21:09:27 2016
Date: Sun, 17 Jul 2016 12:09:12 -0700
From: rogers <windrow@shaw.ca>
To: lukacs@airpassengerrights.ca
Subject: email July 8th

Mr. Lukacs;

Further to this attached letter Flair Air received its? 705 OC for large aircraft in 2005 and did meet all the requirements for financial requirements at that time.

Yours truly,

Jim Rogers

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[Part 2, Application/PDF (Name: "CCE07172016.pdf") 417 KB.]
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July 14, 2016

Mr. Gabor Lukacs
c/o AirPassengerRights.ca

Halifax, NS

Dear Mr. Lukacs;

Thank you very much for your correspondence dated July 8, 2016.

Here at **Flair Airlines Ltd.**, passenger protection and safety is our top priority. To provide a bit of background, Flair Airlines is a privately owned Canadian charter airline based in Kelowna, B.C. Flair Air's management team combines extensive industry experience with a commitment to professionalism and customer satisfaction to create a safe, reliable and economic charter experience.

We are excited about our new arrangement with Winnipeg-based **NewLeaf Travel Company Inc.**, and look forward to serving Canadian customers beginning July 25, 2016. Customers are very well protected under our Domestic Charter Passenger Tariff, which you are more than welcome to read online at <http://flairair2.ca/newleaf-travel/tariff/>

While we appreciate the hypothetical questions in your letter, we prefer to stick with the fact at hand: that Flair has a solid, growing arrangement with NewLeaf Travel that benefits Canadian air travelers greatly with the addition of ultra low cost fares in the marketplace. Should you require further information on NewLeaf's Reservation Terms and Conditions, you may view them online at <http://gonewleaf.ca/reservation-terms-conditions/>

Furthermore, you may also read NewLeaf's Booking Terms and Conditions at <http://gonewleaf.ca/terms-conditions/>

As a potential customer of NewLeaf Travel, we look forward to bringing you a world-class flying experience on our planes. As you are based in Halifax, you are well situated to travel to many Canadian destinations in NewLeaf Travel's network. Please feel free to book a flight at GoNewLeaf.ca. Our Flair Airlines flight staff look forward to serving you soon.

Warm Regards,



Jim Rogers; President
Flair Airlines Ltd.