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August 28, 2013

**VIA EMAIL**

The Secretary  
Canadian Transportation Agency  
Ottawa, Ontario, K1A 0N9

Attention: Ms. Shanda Frater, Analyst

Dear Madam Secretary:

**Re: Dr. Gábor Lukács v. British Airways  
Complaint about rules governing liability and denied boarding compensation  
File No.: M 4120/13-00661  
Motion to compel full and complete answer to question Q6  
Request for revised timelines – with consent of both parties**

On August 23, 2013, the Applicant brought a motion to compel British Airways to provide a full and complete answer to question Q6. On August 26, 2013, British Airways filed its answer to the motion, which included an exhibit (the “Exhibit”).

Subsequently, certain concerns have arisen as to the accuracy of material portions of said Exhibit, strongly suggesting that there may have been a miscommunication between British Airways and its counsel.

Counsel for British Airways has kindly undertaken to make further inquiries into the information contained in the Exhibit, but advised that due to staff holidays, she would not be in the position to do so before Labour Day.

In order to accommodate the constraints of British Airways, the parties have mutually agreed to the following timelines with respect to the motion:

1. British Airways will provide clarifications and explanations concerning the Exhibit by September 5, 2013;

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2. the Applicant will file his reply in the motion, pursuant to Rule 32(5), by September 12, 2013.

The Applicant is hereby asking the Agency to approve these timelines with respect to the motion.

All of which is most respectfully submitted.

Dr. Gábor Lukács  
Applicant

Cc: Ms. Carol E. McCall, counsel for British Airways