

IN THE MATTER BETWEEN:

Raymond Paul Nawrot, Kristina Marie Nawrot and Karolyn Theresa Nawrot

- and -

Sunwing Airlines Inc.

DECLARATION OF VIC TYDEMAN

I, Vic Tydeman, of the City of Horley, in the United Kingdom, do hereby declare as follows:

1. I am and was, at all material times, in the employ of Swissport UK ("Swissport") as the Passenger Services Supervisor.
2. I was working the overnight shift from 18:00 August 10, 2012 to 06:00 August 11, 2012 at Gatwick International Airport's North Terminal which included supervising the ground handling operations of the arrival and departure of Sunwing Airlines Flight WG201.
3. I distinctly remember this incident.
4. Sunwing Airlines Flight WG201 was scheduled to depart at 02:25 August 11, 2012 and I personally closed the check-in for Flight WG201 at 01:25.
5. While I was at the check-in counter, three passengers of Flight WG201 arrived at 01:45 August 11, 2012 and approached me and a fourth passenger arrived approximately 5 minutes later.
6. I spoke to these passengers who sought to board Flight WG201 notwithstanding they arrived late for check-in.
7. As per standard operating procedure, I contacted the dispatcher and asked if she would accept 4 late running passengers. The dispatcher declined my request for the reason that all but 10 passengers had boarded the flight.

8. The fourth passenger made no complaint to me and left.
9. The check-in counter is never in darkness. When it is closed it is simply not staffed and the lights remain on.

AND I HAVE SIGNED:

Date: 20/04/13

V Tydeman
VIC TYDEMAN