

10 Aug 12

SHIFT:

Passenger Services Supervisor Shift Report – North Terminal

Vic

	Flight	Route	STD	ATD	Delay	Delay2	Delay3
1	SWG201	1225	0225				
2	Ĭ.						
3				1			
4							

Night

PSS:

RESOURCING ISSUES:

DATE:

STAFFING LEVELS:	2 on night shift 3 staff stayed on as delay to SWG201 also borrowed 2 night shift from TCX 3 staff overslept and one had car trouble early morning.
SICKNESS/ ABSENCE:	
BELT/ SYSTEM PROBLEMS:	Belt Switch ok at 0150L

OTHER INFORMATION:

OTHER INFO	turned up 15 mins pax boarded so der unmin 13 pax giver BW903 POS made	after closure time che nied them travel. Inbo n Taxi to dest as per o a medical emergency	ecked in by 0030 closed flight at 0125. 4 pax etime checked with dispatcher who advised most avel. Inbound came in 30 mins early with 1 st as per email from YYZ. mergency landing in the Azores the crew were efft to POS so flt returned to LGW arr at 0135L.			
	As we were boarding South Terminal all	rs to take the fit to Pong the SWG 201 unable pax in Hilton Hotel ET and and the street and the street are better to the street and the street are better to the street are street a	le to meet the flight D now 2030 L 11 Au starting at 030	so it went into		
CUSS	TOTAL PAX		TOTAL CUSS			

SIGNED

<u>Vic</u>