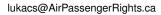
Halifax, NS





September 25, 2013

## **VIA EMAIL**

The Secretary Canadian Transportation Agency Ottawa, Ontario, K1A 0N9

Attention: Mr. Mike Redmond, Chief, Tariff Investigation

Dear Madam Secretary:

Re: Dr. Gábor Lukács v. British Airways

Complaint about rules governing liability and denied boarding compensation

File No.: M 4120/13-00661

Request for directions with respect to British Airways' additional submissions dated September 22, 2013

On August 23, 2013, the Applicant brought a motion seeking to compel a full and complete answer to question Q6.

On August 26, 2013, British Airways submitted a new list purporting to represent the amounts of denied boarding compensation paid by British Airways to individual passengers departing from Canada to the United Kingdom in 2010, 2011, and 2012. In light of serious concerns as to the veracity of this list, the Applicant consented to British Airways submitting a new list, and an amended answer to the motion.

The amended answer of British Airways was filed on September 5, 2013. The Applicant's reply was filed on September 12, 2013, as per the Agency's directions dated August 30, 2013. This concluded pleadings with respect to the August 23, 2013 motion.

On September 22, 2013, British Airways made additional submissions in response to the Applicant's reply without seeking leave from the Agency to do so, contrary to the Agency's Guidelines addressing additional submissions (see, for example, Decision Nos. LET-C-A-66-2013 and LET-C-A-89-2013).

In order to avoid parties making submissions *ad infinitum*, and in order to fully respect the Agency's Guidelines and Rule 32, the Applicant is seeking directions with respect to British Airways' additional submissions dated September 22, 2013.

It would probably be most practical and consistent with the Agency's guidelines and past practices if these additional submissions were expunged from the record; however, if these additional submissions are to be part of the record, the Applicant is respectfully asking that the Agency grant him 5 working days to file a reply in response to British Airways' submissions of September 22, 2013.

All of which is most respectfully submitted.

Dr. Gábor Lukács Applicant

Cc: Ms. Carol E. McCall, counsel for British Airways