



March 27, 2013

File No. M 4120-3/13-00661

BY FACSIMILE: 416-366-3743

By e-mail lukacs@AirPassengerRights.ca

British Airways
c/o Carol McCall
Paterson MacDougall Law
Barristers and Solicitors
1 Queen Street East Suite 900
Toronto, Ontario
M5C 2W5

Dr. Gabor Lukács

Halifax, Nova Scotia

Dear Madam/Sir:

Re: Complaint about rules governing liability and denied boarding compensation

This refers to the complaint by Gábor Lukács filed with the Canadian Transportation Agency (Agency) on January 30, 2013 respecting British Airways' alleged violation of paragraph 18(b) and sections 111 and 122 of the *Air Transportation Regulations*, SOR/88-58, as amended (ATR).

In Decision No. LET-C-A-32-2013 dated February 6, 2013, the Agency granted British Airways until March 8, 2013 to file its response to Mr. Lukács' complaint and Mr. Lukács until March 18, 2013 to file his reply to British Airways' submission.

In Decision No. LET-C-A-51-2013 dated March 13, 2013, the Agency granted British Airways' motion requesting an extension of time until March 22, 2013 to file its answer to the complaint and Mr. Lukács until April 5, 2013 to file a reply.


On March 22, 2013, British Airways filed with the Agency its response to Mr. Lukács' complaint. On March 24, 2013, Mr. Lukács filed a motion, pursuant to Rule 32 of the *Canadian Transportation Agency General Rules* (General Rules) to stay the present proceeding and hold it in abeyance pending the Federal Court of Appeal Decision in File No. A-0460-12.

The Agency provides British Airways until April 3, 2013 to file its answer to the motion with the Agency and provide a copy to Mr. Lukács and upon receipt of the answer, Mr. Lukács will have until April 5, 2013 to file a reply with the Agency with a copy to British Airways.

It is the parties' responsibility to ensure that their submissions are filed within the stated time frames.

Should you have any questions regarding the foregoing, you may contact Judy O’Heare by telephone at 819-997-0677, by facsimile at 819-953-7910, or by e-mail at judy.oheare@otc-cta.gc.ca.

Sincerely,


Cathy Murphy
Secretary

BY THE AGENCY:

Geoffrey C. Hare
Member

c.c. Jim Blaney, British Airways, Counsel for the Americas,